

Reference	Category	Sub-Category	Title	Requirement Description	Applicable System or Service	Included in PIT	Included in QT?	Included in QAD?
E2E0010				End-to-End Architecture Principles				
E2E0011	Reliability	Recoverability	Data Loss	There shall be no data loss in the event of a single component failing	All Services	Yes	No	Yes
E2E0012	Security	Accountability	Instance Separation	DIP Participants shall ensure measures are put in place to ensure separation of production and non-production environments	Market Participants	No	No	Yes
E2E0013	Maintainability	Modifiability	Settlement Granularity	All newly developed components of services shall align to the current settlement period of 30 min. This may change in the future and therefore these components should be designed such that any change in this value can be accomodated without the need for fundamental system change, i.e. a reduction to 15 mins	All Services	Yes	No	No
E2E0014	Compatibility	Interoperability	Messaging Interfaces	All services shall send and receive messages for all DIP interfaces and publications via the API defintions in the MHHS Swagger documentation (E2E003)	All Services	Yes	Yes	No
				Message Orchestration				
E2E0100				Outgoing Event/Message Handling				
E2E0101	Performance Efficiency	Time behaviour	API Message Capacity	All services shall have the capability to control the number of messages that are sent within a single API call	All Services	Yes	No	No
E2E0102	Security	Non-repudiation	Sender Unique Reference	All Services shall generate a Sender Unique Reference (SUR) for each message/event	All Services	Yes	Yes	No
E2E0103	Security	Authenticity	Signing Messages	All Services shall digitally sign messages	All Services	Yes	Yes	No
E2E0104	Security	Non-repudiation	Sender Unique Reference/ Transaction Id	All Services shall use DIP generated Transaction Ids returned in the response body of the API transection to map against messages for audit and tracking purposes	All Services	Yes	No	No
E2E0105	Reliability	Availability	Participant Back Off & Retry	Each service after invoking a DIP API shall implement an exponential backoff and retry with jitter policy in the event of a comms failure with the DIP resulting from a http 429 response	All Services	Yes	No	No
E2E0106	Reliability	Availability	Message/Event Buffering	In the event of a failure to communicate with the DIP, the Service shall be able to buffer messages for a period of at least 72 hours	All Services	Yes	No	No
E2E0107	Security	Non-repudiation	Message Receipt	When sending messages all serivces shall use the http response of the API transaction to establish whether a message has been received by the DIP	All Services	Yes	Yes	No
E2E0108	Compatibility	Interoperability	Message Validation (Level 1)	All services shall interpret the http response code to determine the outcome of DIP validation level 1 for each message sent referenced by Sender Unique Reference & Transaction Id	All Services	Yes	Yes	No

E2E0109	Compatibility	Interoperability	Message Validation (Level 2)	All services shall connect to the Receive Status Messages webhook DIP to establish the outcome of level 2,3,4 validation with messages referenced by Transaction Id	All Services	Yes	Yes	No
E2E0200				Incoming Event/Message Handling				
E2E0201	Compatibility	Interoperability	Schema validation	Services shall undertake Level 3 message validation including structure and the format of individual data fields/elements shall be performed against the appropriate message schema definition of all interface interactions.	All Services	Yes	Yes	No
E2E0202	Security	Authenticity	Signing Messages	All services shall check that messages are digitally signed with the correct certificate from the Sender of the message	All Services	Yes	No	No
E2E0203	Usability	Operability	Error Reporting	When Level 3 validation fails, e.g. when payload contents cannot be reconciled (schema validation), a response with the corresponding error code shall be reported back to the DIP via the http response in the webhook callback	All Services	Yes	No	No
E2E0204	Reliability	Fault Tolerance	Participant Idempotency (SUR)	Participant systems shall check for duplicate messages with the same SUR under Level 3 or Level 4 validation	All Services	Yes	No	No
E2E0205	Reliability	Fault Tolerance	Participant Idempotency (Transaction Id)	Participant systems shall check for duplicate messages with the same Transaction Id under Level 3 or Level 4 validation	All Services	Yes	No	No
E2E0206	Reliability	Availability	Message/Event Receipt	In the event of a failure to communicate with the DIP Participant systems shall be able to buffer messages for a period of at least 72 hours	All Services	Yes	No	No
E2E0207	Compatibility	Interoperability	Content Validation	Level 4 validation of the message content shall be established during processing by the Recipient and reported back to the Sender via the Send Status Messages API using the corresponding status code	All Services	Yes	Yes	No
E2E0208	Performance_Efficiency	Resource Utilisation	Participant Message/Event Consumption	DIP Participants shall be able to process messages at their own speed, independently to other consumers	All Services	Yes	No	No
E2E0209	Security	Non-repudiation	Message/Event Replay Response	DIP Participants shall put in measures to differentiate the processing of replayed messages c.f. original messages	All Services	Yes	Yes	No
E2E0210	Reliability	Fault Tolerance	Participant Idempotency	In terms of handling messages all participant systems shall be idempotent and have mechanism for handling duplicate messages	All Services	Yes	No	No
E2E0211	Compatibility	Interoperability	Message Receipt	All messages recieved by DIP Participant systems shall be initially acknowledged as received in the http response of the API transaction	All Services	Yes	Yes	No

E2E0400				Participant Systems				
E2E0401	Reliability	Maturity	Participant Software/Systems	Participants shall maintain all DIP facing systems so that all operating system, programming languages and their runtime libraries are at minimum supported versions from their respective vendors	All services	No	No	No
E2E0402	Reliability	Availability	Participant Downtime	When participant systems/services are unavailable from both unplanned and planned outages the outage shall be communicated to the DIP via e-mail or via the DIP portal **to be picked up later when DIP governance procedures are written ***	All Services	No	No	Yes
E2E0403	Reliability	Recoverability	Participant Data Retention	Participant systems shall maintain an archive of all transactional data for 24 months	All services	No	No	Yes
E2E0404	Reliability	Maturity	Participant Software/Systems	Participants shall maintain all DIP facing systems so that all operating system, programming languages and their runtime libraries are at recommended supported versions from their respective vendors	All services	No	No	No
E2E1000				Service Definition				
E2E1001	Reliability	Availability	Service Availability	All services (those components that physically interface with the DIP, i.e. send and receive messages), unless explicitly defined, shall have an availability of 98% outside planned outage periods	All Services	No	No	Yes
E2E1002	Reliability	Recoverability	Service Recovery	In the event of an unplanned outage, each service shall be able to resume operation within 1 hour.	All Services	Yes	No	Yes
E2E1003	Performance_Efficiency	Time behaviour	Level 3 Processing Times (synchronous)	All Services shall provide an initial synchronous response (Level 3 validation) to a message within the following timeframes: - up to average hourly volume, mean response time of 2s or less - up to average hourly volume, 90th percentile response time of 4s or less - from average hourly to peak hourly volume, mean response time of 5s or less - from average hourly to peak hourly volume, 90th percentile response time of 8s or less	All Services	Yes	No	No
E2E1004	Performance_Efficiency	Capacity	Message Throughput	All Services (see exceptions) shall have capacity to process the following volumes of messages: - average daily volume of 66,000 - peak daily volume of 300,000 - average hourly volume of 2,750 - peak hourly volume of 35,000 - annual volume of 24M	All Services	Yes	No	No

E2E1005	Performance_Efficiency	Capacity	Message Throughput (Secure Active)	All Services (unless explicitly referenced below) shall have capacity to process the following volumes of messages: - peak daily volume of 2,100,000 * portfolio coefficient - peak hourly volume of 2,100,000 * portfolio coefficient - annual volume of 110M * portfolio coefficient	All Services			
						Yes	No	No
E2E1006	Performance_Efficiency	Capacity	Message Channel Scalability	All services shall be designed to cope with an increase in message volumes of 25% over 5 years	All Services	No	No	No
E2E1007	Performance_Efficiency	Capacity	Message Throughput (Transition)	During transition all meter points (ca. 31M) will be transition between the old and new services. Therefore assuming a linear migration over the year this would result in the load below, hence services shall be capable of processing the following volumes: - average daily volume of 680,000 - peak daily volume of 5.0M - annual volume of 500M	All Services	No	No	No
E2E1008	Performance_Efficiency	Resource Utilisation	Message Pattern B Payloads	Services sending messages via the 'Pattern B' model shall provide a publicly available (or using a Federated Identity Management (FIM) capability) URI location that other Services/ Market Participants can access and download content	All Services	No	No	No
E2E1009	Performance_Efficiency	Time behaviour	Level 4 Processing Times (Asynchronous)	All Services with the exception of Helix (VAS,MDS,LSS,ISD) and LDSO Services shall provide an asynchronous response (Level 4 validation) to a message within the following timeframes - up to average hourly volume, mean response time of 6s or less - up to average hourly volume, 90th percentile response time of 12s or less - from average hourly to peak hourly volume, mean response time of 10s or less - from average hourly to peak hourly volume, 90th percentile response time of 16s or less Helix Services (VAS,MDS,LSS,ISD) shall provide an Asynchronous response time of 10 minutes or less. All LDSO (DNO and iDNOs) roles, namely Registration Services, UMSO & LDSO shall provide an asynchronous response (Level 4 validation) to a message within the following timeframes - 60 minutes or less in accordance with the MHHSP_OPC001_Operational_Choreography	All services with the exception of Helix (VAS,MDS,LSS,ISD) and LDSO Services	Yes	No	No

E2E1010	Reliability	Availability	Unplanned Outages	All services (involved in BP affecting the Secured Active process), shall not plan outages within the Secured Active processing window	All Services	No	No	Yes
E2E1011	Performance_Efficiency	Capacity	Message Throughput (Migration)	During Migration: DIP, ECS, EES, CSS, DSP, DTN need to accommodate the total daily messages set out in Section 9 of the Migration Threshold document. The message count that should be used is under the upper migration threshold (300,000 MPANs/day) Registration Services and LDSO's need to accommodate the total daily messages set out in Section 9 of the Migration Threshold document.	DIP, ECS, EES, CSS, DSP, DTN, Registration Services and LDSO's	Yes	No	No